

Designatronics inc.

Stock Drive Products / Sterling Instrument

Quality Bearings and Components

QTC Metric Gears

March 26, 2020

Re: Coronavirus / Operations Update

Dear Customers and Stakeholders,

The purpose of this update is to share information regarding our current operational status. The novel coronavirus (COVID-19) outbreak is a major concern for all of us, we continue to monitor the situation closely and implement proactive steps to limit disruption to delivery schedules.

Our primary concern continues to be the safety and health of our employees, families, and partners during this rapidly changing situation. Preventive measures are in place as we continue to follow the recommendations from the CDC – Centers for Disease Control, state and local governments.

Current Situation: We continue to operate at full capacity. SDP/SI is deemed essential and continues production of gears, mechanical components, and assemblies. We have received numerous communications from our medical and military customers stating that our work is deemed essential to their operations, ensuring that our manufacturing operation remains 100% operational. We have sufficient stock in our warehouse and additional stock / materials at vendors to ensure shipments and production.

Our Partners: Our supply chain remains stable. Our suppliers have confirmed that we are not at risk of shortages, nor are any expected in the near future for any reason related to the virus outbreak.

Like you, we are unable to predict the future. However, we will monitor the current situation closely and inform you if our manufacturing and delivery performance should be affected.

Many of our office staff are transitioning to work remotely. Technical support and customer service will continue to be available to answer questions and review orders during this transition. Let us know how we can help.

Our thoughts go out to our customers, partners and families during this extremely difficult and unprecedented time.

Sincerely,



Robert Kufner, President and CEO Designatronics

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